

Hospice Training for Professionals & Volunteers



Advanced training
 for your higher calling
 October 14 & 16

Track One

Hospice Training for Volunteers

CentraCare Hospice uses a multidisciplinary approach to hospice care. Our volunteers are an essential member of the care team. To help prepare you, we provide two full days of training.

Days One and Two – 8:00 a.m. - 4:30 p.m.

Track Two

Hospice Training for Professionals (Extended Training)

One and a half days

Day One – 8:00 a.m. - 4:30 p.m.

Day Two – 8:00 a.m. - 12:00 p.m.

For health care and spiritual professionals who work with hospice patients. We offer a comprehensive look at the hospice program, including communication and caring skills, the role of volunteers, infection control, and an overview of complementary therapies that set CentraCare Hospice apart from other hospice programs.

Track Three

Hospice Training for Professionals (Overview)

One half day of training for professionals who desire a more focused overview to complement their care of hospice patients.

Day One – 8:00 a.m. - 12:00 p.m.

Focus on pain control, symptom management and the dying process; family dynamics and psychosocial issues; spiritual care and ethics; and funeral and memorial services.



I want to be
 a hospice
 volunteer.

Beneficial for anyone who works with hospice patients

Nurses (RNs/LPNs), physicians, clergy, nursing assistants, home health aides, social workers, public health nurses, pharmacists, paramedics/emergency medical technicians, volunteers, and funeral directors and long-term care staff.

More Info

For more information or if you are interested in becoming a CentraCare Hospice Volunteer, contact:

Deb Van Buren
 Volunteer Services Manager
 320-231-4433 • Toll Free 800-336-7423
 CentraCare Hospice
 301 Becker Ave SW
 Willmar, MN 56201

- Discuss the hospice concept of care
- Review the role of the hospice volunteer
- Explore spiritual care needs at the end of life
- Identify the interdisciplinary team concept
- Examine the implications for the family when funeral planning occurs
- Review physical symptoms, symptom management and pain control in the dying patient

- Track One - Volunteers: 15 hours (Day 1 & 2)
890 minutes = 14.8
- Track Two - Extended for Professionals (RN and SW): 11.5 hours (Day 1 & ½ Day 2)
650 minutes = 10.8
- Track Three - Overview for Professionals:
4 hours (½ Day 1) 240 minutes = 4

CentraCare has been approved as a provider by the State of Minnesota Board of Social Work - CE Provider Approval Number CEP-77.

CentraCare Washington Building
(Building west of
CentraCare - Willmar Clinic)
325 Willmar Avenue SW
Willmar, MN 56201

Schedule of Events

For Volunteers and Professionals

7:45 a.m. Registration

8:00 a.m. Introductory Remarks
Amy Wendinger, BSW, RN, Director
of Home Health and Hospice - Rural

8:05 a.m. The History of Hospice
Dr. David Newcomer, DO,
Medical Director

8:25 a.m. Pain Control, Symptom Management
and the Dying Process
Michele Prekker, BSN, RN, CHPN,
RN-BC, Hospice Volunteer

9:25 a.m. Death and Dying: What Matters Most
at the End of Life
Mary Jo Hannasch, LSW,
Social Work Coordinator

10:25 a.m. Break

10:40 a.m. Spiritual Care and Ethics
Rev. Beverly Crute, MA, PhD, MDiv,
BCC-APC, Hospice Chaplain

11:15 a.m. Funerals and Memorial Services
Nathan Streed, Funeral Director,
Harvey Anderson Funeral Home

11:55 a.m. Evaluations & Wrap Up for
Track Three

12:00 p.m. Lunch (on your own - café is open)

1:00 p.m. Hospice Interdisciplinary Team
Panel of IDT members listed above
and Kris Benson, Hospice Manager,
RN, BAN, CHPN, Chelsey Nelson, BAN,
and Debbie Reller, Hospice Aide

2:15 p.m. Break

2:25 p.m. Role of the Volunteer
Deb Van Buren, BA, CVL,
Volunteer Services Manager
joined by Hospice Volunteers

3:35 p.m. Communication and Caring Skills
Evy Hatjistilianos, BA,
Retired Volunteer Coordinator

4:30 p.m. Evaluations

Morning Session: For Volunteers and Professionals

7:45 a.m. Registration

8:00 a.m. Sentimental Journey
John Behl,
Ambulance Services Manager

8:30 a.m. Infection Prevention
Tiffany Tammen, RN
Infection Preventionist

9:00 a.m. Complementary Therapies
Debbie Gillis,
We Honor Veterans Volunteer
Coordinator
Andrea Limoges, BA,
Music Coordinator
Pam Peters,
Pet Therapy Coordinator

10:20 a.m. Break

10:30 a.m. "Facing Death"
Hospice Videos

11:15 a.m. Bereavement
Kathy Tweten, LSW, CHP-SW,
Bereavement Coordinator

11:55 a.m. Evaluations and Wrap Up of
Track Two

12:30 p.m. Interviews with Volunteers
(alternate groups)
Deb Van Buren and Amy Wendinger

1:00 p.m. Volunteer Orientation
Deb Van Buren
HIPAA/Confidentiality Training
Standards of Excellence
Volunteer Roles and
Job Descriptions
Documentation

4:30 pm Wrap Up

REGISTRATION FORM: [CentraCare Hospice Training, Tuesday, May 13 and Thursday, May 15, 2025](#)

Name _____
 Address/City/ST/Zip _____
 Home or Cell Phone _____ Work Phone _____
 Employing Institution _____
 Email _____

☐ **ONE: Volunteer Training – Two full days**
 \$25 for participants planning to volunteer with CentraCare Hospice. NOTE: Training fee will be refunded to those participants who become CentraCare Hospice volunteers.

☐ **TWO: One and a half days of training (Day One and half of Day Two)**
 \$25 for participants presently or planning to work with CentraCare Hospice.
 \$60 for professionals/volunteers not affiliated with CentraCare Hospice.

☐ **THREE: One half day of training (Day One – morning session only)**
 \$10 for participants presently or planning to work with CentraCare Hospice.
 \$25 for professionals not affiliated with CentraCare Hospice.

☐ Volunteer ☐ RN ☐ LPN ☐ MD ☐ Hospice Aide
☐ Clergy ☐ Counselor ☐ Social Worker
☐ Other _____

Books & materials included.
 Lunch on your own.

Your purpose for attending:
☐ Interested in volunteering
☐ Presently participating in Hospice
☐ Other _____

Please return registration form **by Oct. 10**
 with check payable to CentraCare Hospice
 and mail to:

CentraCare Hospice
 301 Becker Avenue SW
 Willmar, MN 56201